



## Missing Persons

A dedicated Missing Persons Team in Singapore to centrally manage the data received. International SOS teams on the ground liaised with local authorities performing search, rescue, and recovery operations. A database of photos of deceased and casualty lists from embassies and hospitals was established to assist in identifying missing persons.

Internet resources were published on the SOS Tsunami website to help locate missing persons. Our medical team assisted families with the Disaster Victim Identification process.

Our regional security director, deployed to Thailand, advised clients on the management of the deceased.

## Support for the World Health Organisation

When a request for help was received from the World Health Organisation (WHO), International SOS despatched an experienced security expert to assist in Banda Aceh. A letter of appreciation was received from the WHO.

## Support for the Special ASEAN Leaders' Meeting

International SOS provided 24 hour medical support for the leaders and support staff of 18 countries attending the Special ASEAN Leaders' Meeting in Jakarta, January 2005. This support included the provision of doctors, paramedics, medical equipment and ambulances on site for the duration of the meeting.

## COMMUNICATIONS

International SOS personnel communicated directly with affected clients with face to face meetings and telephone communications.

However, International SOS also established the SOS Tsunami Website, available to the public through [www.internationalso.com](http://www.internationalso.com).

This site was updated daily during the crisis by doctors with information from the SOS teams on the ground, government bodies and international health authorities

Contents include:

- Latest statistics
- Management of the deceased
- DNA testing/sampling
- Links to official sites with photos of deceased
- Medical updates
- Relevant hotlines for assistance
- Travel and security advice
- Vaccinations for aid workers

## NORTH SUMATRA RELIEF FUND

This fund was launched to raise funds for victims of the tsunami in the northern part of Sumatra. Cash donations are continuing to be used specifically for medical equipment, supplies and other humanitarian projects. A priority list of projects has been developed that will have a mid-to-long term impact on helping the affected population attain a greater level of medical self-sufficiency in the region. Approximately US\$200,000 was raised.

SOS HOME | SOS COUNTRY GUIDES | EMAIL ALERTS | LOCATE AN SOS ALARM CENTER OR CLINIC

### ASIA PACIFIC NATURAL DISASTER Tsunami Update

International SOS

INDIA, BANGLADESH, BURMA, THAILAND, SRI LANKA, MALAYSIA, INDONESIA

**Home**

This special "Tsunami Update" website provides comprehensive, up-to-date information on the current situation and implications in the countries affected by the recent, devastating tsunamis.

This information has been gathered by our operations teams deployed to the most affected locations and our global network of alarm centers, clinics, and offices. Electronic information and information from local emergency and disaster organizations is also included to provide comprehensive information in one convenient location.

We would like to reassure our members that this site will be updated immediately should any significant news on the tsunami disasters emerge. In addition, all members who have subscribed to our medical alerts service will also be notified via e-mail.

Yours sincerely,

**THE SOS TSUNAMI SUPPORT TEAM**

## ABOUT INTERNATIONAL SOS

International SOS provides risk management & duty of care services to more than 6,400 multinational corporations, governments and NGOs who have expatriates and travellers throughout the world.

WORLD HEALTH ORGANIZATION



ORGANISATION MONDIALE DE LA SANTE

Téléphone Central/Exchange: (+41 22) 791.21.11  
Direct: (+41 22) 791.  
Email:

In reply please refer to:  
Prière de rappeler la référence:

Your reference:  
Votre référence:

Mr Richard Culver  
International SOS (UK) Ltd  
Hammersmith Bridge Road  
Hammersmith  
London W6 9DP  
Royaume-Uni

3 March 2005

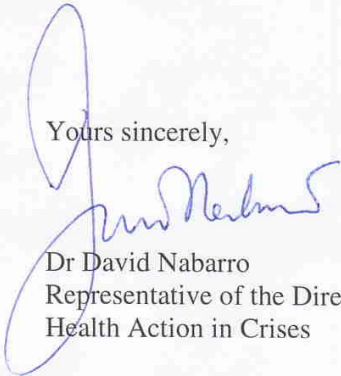
Dear Mr Culver,

This is to reiterate WHO's warmest thanks to International SOS (UK) for agreeing to second Mike Penrose at short notice to help out with the tsunami disaster in South-East Asia. Mike travelled to Banda Aceh, Indonesia - the hardest-hit area - in the early days following the disaster. The task of organizing WHO operations in such a devastated area and such difficult living conditions was daunting. Mike did an admirable job in extremely tough circumstances, and we are most grateful for his hard work and dedication.

We are most grateful to International SOS for its readiness to assist when WHO was faced with the unprecedented task of coordinating relief efforts in the aftermath of the tsunami.

Best wishes

Yours sincerely,



Dr David Nabarro  
Representative of the Director-General  
Health Action in Crises